



IV&V Case Study: Corbin Brings Clarity and Order to a Software Development Project

Client Need: Our public sector client had engaged another contractor to configure and deploy a commercial-off-the-shelf software program to support a large PeopleSoft pension, payroll, and human resource application. The client engaged Corbin Company to represent the client's interests by performing an independent verification and validation of this software implementation.

Corbin Solution: Corbin's multidisciplinary team completed an initial assessment of the status of the software configuration project. We reviewed the history of the project, the current work plan, schedule, and requirements. During the first 90 days of our engagement, we provided an initial report of our findings and recommendations to our client. These findings and recommendations were prepared in nontechnical terms to enable client management to make strategic decisions concerning the overall project direction.

Client Benefits: As a result of our report and subsequent work, the client made several critical changes to its project management for this software configuration project to redirect the project to successful implementation.

- **Management enhancement:** The client was able to identify and recruit a new internal project management team with the appropriate skill sets to manage the configuration project more effectively on a going-forward basis.
- **Requirements clarification:** The project had been proceeding without a mutually accepted set of requirements. Based on our recommendation, the client conducted a "requirements summit" to finalize the requirements, thereby providing greater clarity to the configuration process.
- **Scheduling discipline:** The project had been proceeding without a current work plan in place. We assisted the other stakeholders in developing a work plan and in tracking progress against it.
- **Achievable goals:** Based on our recommendation, the client transitioned from a single implementation plan to a phased release approach. To date, the client has successfully deployed two out of three of its releases and is in the process of completing the final release.